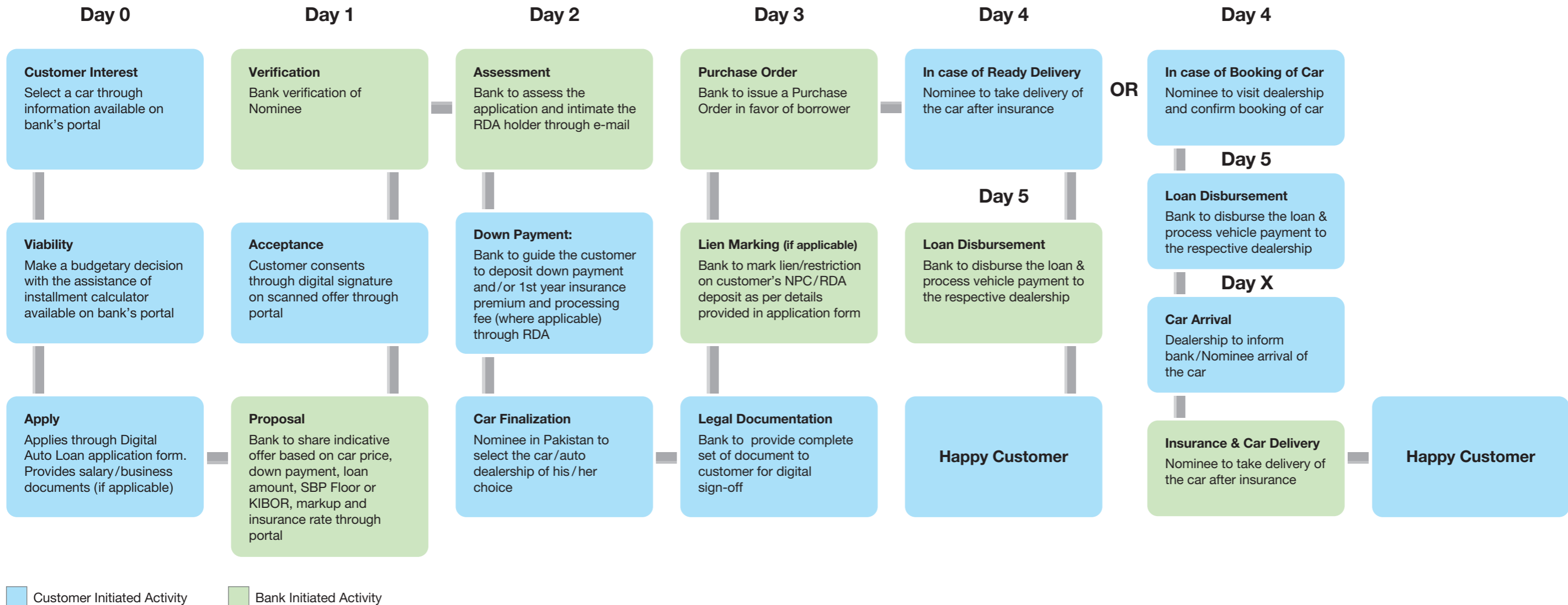


Customer Journey



Note: Bank to share repayment schedule to RDA Holder (borrower) after loan disbursement as per regulatory guidelines at his/her registered e-mail address and dispatch original to Nominee at his/her provided residential address.